

QUESTIONS & ANSWERS

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IBM

000-775

Applying Fundamentals of IBM Tivoli On Demand Automation

obstacle to automating the Change Management process?

- A. changes that are not well documented and performed in a standard manner
- B. changes are controlled by the Infrastructure group
- C. changes that span multiple organizations
- D. changes may affect many resources

Answer: A

QUESTION: 96

If IBM Tivoli Intelligent Orchestrator is used for dynamic server provisioning based on current responsibilities, which organization should define the appropriate service levels?

- A. Business Applications
- B. Infrastructure Engineering
- C. Architecture and Planning
- D. Operations

Answer: C

QUESTION: 97

What are two ways Aviation Supply Company (ASC) can benefit from being responsive, focused, resilient and variable? (Choose two.)

- A. ASC can respond faster to changing market conditions.
- B. ASC can build an IT infrastructure that is totally secure from external threats and natural disasters.
- C. ASC can better identify parts of the business to outsource.
- D. ASC can take advantage cost savings from efficient and effective IT processes to compete more aggressively with innovative services and lower prices.

E. ASC can significantly reduce customer service staffing.

Answer: A,D

QUESTION: 98

Which metrics should be collected from the utput application before and after the deployment of the new web application to show that quality has improved?

- A. number of database connections used
- B. storage availability on the database server
- C. number of trouble tickets for the application
- D. number of users logged in

Answer: C

QUESTION: 99

How does the On Demand characteristic "Resilient" support Aviation Supply Company's (ASC's) strategic imperatives for systems availability and business continuity?

- A. Data management and archive policies ensure ready access to critical information in the event of a serious failure.
- B. Resiliency helps ASC focus on core business operations.
- C. Service delivery is not disrupted and service level agreements are never breached.
- D. Active monitoring of IT resources guarantees optimum uptime.

Answer: A

QUESTION: 100

The following are some characteristics of a process that could be easily be automated: is well

defined including inputs, outputs, roles and responsibilities, activities, and metrics. Is well documented provides business value is executed on a regular basis supports automation within the organizations involved in the process Considering these characteristics, which Aviation Supply Company (ASC) process is best suited for an automation proof of concept (POC)?

- A. Capacity Management
- B. Incident Management
- C. Financial Management
- D. Change Management

Answer: B

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