QUESTIONS & ANSWERS

Kill your exam at first Attempt

Avaya

3301-1

Avaya Aura Contact Center Maintenance and Troubleshooting

A. NCCT OI Service
B. NCCT Service
C. NCCT SMON
D. NCCT TAPI Connector
E. NCCTDALS

Answer: E

QUESTION: 50
In the design architecture of SIP, there is a logical entity that is capable of receiving delivery of Subscriptions, caching subscription conditions, and then causing transmission upon status changes. Which SIP component provides these services?

A. Presence Agent
B. User Agent Client
C. User Agent Server
D. Network Routing Service
E. Registrar

Answer: B

QUESTION: 51
In a SIP enabled contact center deployment the Avaya Aura Unified Communications platform. Application enablement Services (AES) and Contact Center Manager Server (CCMS) connect over a communications channel using_____.

A. TCP
B. SIP
C. H.323
D. AML
E. TLS

Answer: A

QUESTION: 52
Which two options are available (or controlling the generation of licensing alarms by a standalone Avaya Media Server (Avaya MS) (Choose two.)

A. Avaya MS Nodal Licensing alarms are disabled by default.

B. Licenses Exhausted
C. Real Time Usage Active License Percentage
D. Usage above threshold
E. Windows Event Viewer\Windows Logs\Applications and Services

Answer: A, D

QUESTION: 53
The SIP CTI link between SIP Avaya Aura Contact Center (AACC) and Application Enablement Services (AES) employs secure communication. Which three objectives does secure communications commonly aim to achieve?

A. Confidentiality, Integrity, and Authorization
B. Access controls, Encapsulation, and Encryption
C. Public Key, Private Key, and Token
D. HTTPS, SSL, and TLS

Answer: C

QUESTION: 54
In a typical incoming SIP voice call scenario, a customer call goes through the following sequence of steps:
1. The incoming SIP call arrives at the switch.
2. The switch routes the call to the Contact Center Manager Server (CCMS) based on the dialing plan What is the next step in the sequence?

A. The call is answered by the SIP Gateway Manager and a Real-lime Transport Protocol (RTP) session is established.
B. The call is redirected to a SIP URI on the Session Manager and an H.323 session is established.
C. The call is anchored on an Avaya Media Server (Avaya MS) conference port and an RTP session is] established.
D. The SIP Gateway Manager suspends the call; no audio path Is established until the call is answered by an agent.

Answer: C

QUESTION: 55
Real-time displays on a standalone Contract Center manager Administration (CCMA) are not being updated with data. You suspect that the CCMA server is not receiving real-time data from the Contact Center Server (CCMS). Which tool on the CCMA server can he used to determine whether real time data is being received from CCMS?

A. mRcv.exe
B. RTR Monitor from the CCMA Configuration utility
C. iceRTDTrace.exe
D. mCast.exe

Answer: D

Kill your exam at First Attempt....Guaranteed!