

# QUESTIONS & ANSWERS

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**Nortel**

# 920-195

*BCM50 Rls.2.0 Installation and Initial Configuration*

- A. answer IVR calls
- B. create mailboxes
- C. answer incoming calls
- D. route calls to extensions or mailboxes in the system
- E. allow subscribers to use their email application to access voice messages

**Answer:** C, D

**QUESTION:** 40

The system administrator is responsible for creating the subscriber mailboxes, but the owner must initialize the mailbox. Where are calls directed prior to the owner initialization?

- A. The calls are directed to the Guest Mailbox.
- B. The calls are queues in the Information Mailbox.
- C. The calls are directed to the General Delivery Mailbox.
- D. It is not possible to direct the call prior to the owner initializing the mailbox.

**Answer:** C

**QUESTION:** 41

You are working in CallPilot Manager and want to link individual directory numbers to specific features. What do you need to set up?

- A. the Service Directory Number (DN) Table
- B. the One-button Access to Services Table
- C. the Feature Directory Number (DN) Table
- D. the One button Access to Features Table

**Answer:** A

**QUESTION:** 42

Which CallPilot feature enhances the Auto Attendant menu with customized menus and information messages?

- A. Voicemail
- B. Auto Attendant

- C. Fax Answering
- D. Custom Call Routing

**Answer:** D

**QUESTION:** 43

You are in CallPilot Manager and want to restrict outdialing calls from a subscriber mailbox. Which action must you perform to do this?

- A. Set the Outdial Type for the subscriber mailbox to Line.
- B. Set the Outdial Type for the subscriber mailbox to Pool.
- C. Set the Outdial Type for the subscriber mailbox to None.
- D. Set the Outdial Type for the subscriber mailbox to Route.

**Answer:** C

**QUESTION:** 44

A customer wants to use the Message Networking optional feature of CallPilot. Which Class of Service setting is available when this optional feature is enabled?

- A. Enable Networking
- B. User Interface Style
- C. Enable Outbound Transfer
- D. Enable Personal Target Attendant

**Answer:** A

**QUESTION:** 45

You are installing a Nortel Business Communications Manager 50 (BCM50) system at a customer's site. You are currently in the process of configuring a DTM in an expansion unit, but you are unable to do so. What is required to do this?

- A. You will need to connect the DTM to the network.
- B. You will need a key code to enable the expansion unit.
- C. You will need to connect the expansion unit to the Nortel BCM50 with a cable no longer than 1 meter.

D. You will need to connect the expansion unit to the Nortel BCM50 with a cable no longer than 3 meters.

**Answer:** B



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