

# QUESTIONS & ANSWERS

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**HP**

## **HP3-C36**

*HP LaserJet Enterprise 600 M601 M602 and M603 Series  
Printer Service and*

- B. HP Driver Preconfiguration Utility
- C. Printer Driver Properties menu
- D. Installable Options section of the device software CD

**Answer:** C

**QUESTION: 17**

What does the smiley face icon indicate on the HP LaserJet Enterprise 600 M601, M602, and M603 Series Printer?

- A. The HP Jetdirect print server is working.
- B. The formatter has completed the initialization sequence
- C. The formatter is properly seated at the inter-connect board
- D. The formatter is properly seated at the DC controller

**Answer:** B

**QUESTION: 18**

The fuser is designed to last the life of the product. However, when might customers receive a low fuser life message? (Select two.)

- A. when the devices routinely experience fuser wrap jams
- B. when customers mainly print or copy color documents
- C. when customers mainly print or copy on narrow media
- D. when the fuser frequently fails to reach optimum fusing temperature
- E. when customers routinely output copy or print jobs with fewer than four pages

**Answer:** A, B

**QUESTION: 19**

When the device is initializing, how does the heartbeat LED appear?

- A. blinks rapidly and then turns off
- B. pulsing between red, green, and yellow
- C. illuminated with no blinking or pulsing
- D. not illuminated

**Answer:** B

**QUESTION: 20**

What Is the most critical thing for technicians to remember about removing and replacing an interconnect board (ICB)?

- A. The ICB and the formatter must always be removed and replaced at the same time
- B. A used ICB can only be used for troubleshooting purposes in other engines
- C. The ICB and DC controller must always be removed and replaced at the same time.
- D. After it is installed in an engine, a used ICB can never be installed in another engine

**Answer: C**

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