

# QUESTIONS & ANSWERS

Kill your exam at first Attempt



**HP**

## **HP3-X04**

*Servicing HP Essential Notebook Products*

Which LED light is illuminated when an HP Compaq 510/511 or Compaq 610 notebook is linked to an Ethernet, and what is its color?

- A. wireless LED; green
- B. wireless LED; amber
- C. RJ-45 LED; green
- D. RJ-45 LED; blue

**Answer:** C

**QUESTION: 17**

Which hardware feature is supported on the HP Compaq 615 notebook but not on the Compaq 610 notebook?

- A. AMD processors and chipsets
- B. a Bluetooth option
- C. a Blu-ray disk option
- D. an extended-life battery option

**Answer:** A

**Reference:**

<http://laptops-reviewed.com/2009/08/22/hp-compaq-615-laptop-reivew/>(first paragraph)

**QUESTION: 18**

You have completed a service event that included replacing the system board on an HP notebook. Which additional step should you take to prevent problems with missing security features?

- A. update the UEFI BIOS
- B. update the HP legacy BIOS
- C. flash the EEPROM on the system board
- D. enable Intel Active Management Technology (AMT)

**Answer:** A

**QUESTION: 19**

Which problems can result from the failure to correctly configure the firmware on the system board after it is replaced on a notebook? (Select three.)

- A. system boot failures
- B. missing internal serial numbers
- C. RAID system initialization errors
- D. video graphic display problems
- E. operating system activation issues
- F. DVD playback issues due to missing CODECs

**Answer:** A, B, D

**QUESTION:** 20

Which tools are required for removal and replacement of the parts on HP Compaq 515/516 and Compaq 615 notebooks? (Select four.)

- A. flashlight
- B. electrostatic discharge (ESD) wrist or shoe strap
- C. Torx 8 (T8) screwdriver
- D. anti-static miniature chip puller
- E. miniature grabber tool
- F. Phillips-head screwdriver size P00
- G. Phillips-head screwdriver size P2

**Answer:** B, C, D, F

**Reference:**

[http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c02256918&jumpid=reg\\_R1002\\_USEN](http://h20000.www2.hp.com/bizsupport/TechSupport/Document.jsp?lang=en&cc=us&objectID=c02256918&jumpid=reg_R1002_USEN)  
[http://h20464.www2.hp.com/Media/8140452E-7315-4B22-9912-4A263D6C431E/vul\\_15\\_fru\\_precautions.htm](http://h20464.www2.hp.com/Media/8140452E-7315-4B22-9912-4A263D6C431E/vul_15_fru_precautions.htm)

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