

QUESTIONS & ANSWERS

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Microsoft

MB2-715

*Microsoft Dynamics 365 customer engagement Online
Deployment*

QUESTION: 79

You are the system administrator for a public-sector organization that uses Microsoft Dynamics 365. Your organization allows staff to select from three different models of mobile devices. You need to create mobile responsive apps that can operate on all of these devices, as well as on a desktop computer, to achieve this goal without writing any code and while maintaining security and platform independence. In which tool should you build this mobile app?

- A. Visual Studio
- B. InfoPath
- C. PowerApps
- D. Xamarin

Answer: B

QUESTION: 80

You are an administrator for an organization using Microsoft Dynamics 365 and Microsoft Dynamics 365 for Outlook. Your users are synchronizing records but want to make a few adjustments on which fields are included in the synchronization. Who can make this change?

- A. users with system administrator privileges
- B. users with privileges to use the Microsoft Dynamics 365 App for Outlook
- C. users with privileges to sync to Outlook
- D. users with privileges to go offline

Answer: A

QUESTION: 81

You work in an organization that uses Microsoft Dynamics 365. Users need to track emails in Microsoft Dynamics 365 when using a mobile device. Which approach should you recommend?

- A. Add the Microsoft Dynamics 365 App for Outlook, and instruct the users to install Microsoft Dynamics 365 for Phones.
- B. Add the Microsoft Dynamics 365 App for Outlook, and instruct the users to access Outlook by using the web application on their mobile devices.
- C. Install Microsoft Dynamics 365 for Outlook, and instruct the users on how to track email in Microsoft Dynamics 365.
- D. Install Microsoft Dynamics 365 for Outlook, and instruct the users on how to go offline.

Answer: A

QUESTION: 82

You are working for an organization that uses Microsoft Dynamics 365. You have just made some changes to forms that are used both in the web application and the Microsoft Dynamics 365 for phones app. You need to ensure that your users have access to the new configurations and that the first mobile user does not experience performance issues. What should you select?

- A. Prepare Client Customizations only
- B. Publish All Customizations only
- C. Prepare Client Customizations, then Publish All Customizations
- D. Publish All Customizations, then Prepare Client Customizations

Answer: D

QUESTION: 83

Your are implementing Microsoft Dynamics 365 in an organization where many users have former versions of Microsoft Outlook and Windows. What is the earliest supported scenario for Microsoft Dynamics 365 for Outlook?

- A. Windows 8 and Microsoft Office 2010
- B. Windows 7 SP1 and Microsoft Office 2010
- C. Windows 8.1 and Microsoft Office 2013
- D. Windows 10 and Microsoft Office 2016

Answer: B

QUESTION: 84

You are working in an organization that uses Microsoft Dynamics 365. Users in this organization need the ability to read and edit all records relevant TO What should you recommend to the mobile users?

- A. Microsoft Dynamics 365 for Phones Express
- B. Microsoft Dynamics 365 for Phones app
- C. Microsoft Dynamics 365 App for Outlook
- D. Microsoft Dynamics 365 for Outlook

Answer: C

QUESTION: 85

You are an administrator for Microsoft Dynamics 365. When accessing Microsoft Dynamics 365 in the browser on a phone, a user does not see the same fields as when accessing it on a desktop browser. What should you do?

- A. In the Main form, ensure the needed sections are enabled for phones.
- B. In the Main form, ensure the needed fields are enabled for phones.
- C. In the security roles, ensure the user has privileges for Microsoft Dynamics 365 for mobile.
- D. In the Mobile Express form, ensure the needed fields have been added to the form.

Answer: A

QUESTION: 86

You are the administrator for an organization that uses Microsoft Dynamics 365. Your users are accessing Microsoft Dynamics 365 by using the app for both phones and tablets, and your forms are optimized for each. What are your options when customizing forms for the different devices?

- A. Fields, Sections, Tabs, and Sub-grids on a form can be disabled for phones but not for tablets.
- B. Fields and Sub-grids, but not Sections and Tabs, can be disabled for phones and tablets.
- C. Fields and Sub-grids, but not Sections and Tabs, can be disabled for phones but not for tablets.
- D. Fields. Sections, Tabs, and Sub-grids on a form can be disabled for phones and tablets.

Answer: D

QUESTION: 87

Your organization has decided to take advantage of the Microsoft Dynamics 365 for Outlook App. What should you do to ensure the app is automatically added to the Outlook account of all eligible users?

- A. Use Group Policy in Active Directory and automatically install the app for the eligible users.
- B. In Microsoft Dynamics 365 Settings > Microsoft Dynamics 365 App for Outlook, add the app to all eligible users.
- C. In Microsoft Dynamics 365f go to App Source, search for the Microsoft Dynamics 365 App for Outlook, and install it from App Source.
- D. Assign all eligible users proper privileges to use the app in Microsoft Dynamics 365 and instruct them where to download and install the app.

Answer: C

QUESTION: 88

You are an administrator for an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics for Outlook. Some of your users have indicated that their personal notes for their contacts in Outlook appear in Microsoft Dynamics 365 for everyone to read. How should you ensure that personal notes in Outlook are not shared in Microsoft Dynamics 365?

- A. As the system administrator, configure the Synchronization Fields settings to not include the Notes field in Outlook,
- B. Instruct the users to configure their Synchronization Fields settings to not include the Notes field in Outlook.
- C. instruct the users to configure their Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the notes field in Outlook.
- D. As the system administrator, configure the Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the Notes field in Outlook-

Answer: B

QUESTION: 89

You are an administrator for an organization that uses Microsoft Dynamics 365. The company has a bring your-own-device (BYOD) policy for mobile devices. These mobile

devices need to be able to install the Microsoft Dynamics 365 app for phones and tablets.

- A. Android phones 5.0 or later, Windows phones 8.1 or later, but not iPhones
- B. iPhones with iOS 8.1 or later. Android phones 5.0 or later, but not Windows phones
- C. Windows phones 8.1 or later, iPhones 8.1 or later, and Android phones 4.4 or later
- D. Windows phones 8.1 or later, iPhones 8.1 or later, but not Android phones

Answer: A

QUESTION: 90

You are a remote sales person using the Microsoft Dynamics 365 app on your tablet. You need to create new records while in an area with no Internet access. Which two statements are true about creating records offline? Each correct answer presents a complete solution.

- A. Recently viewed records cached for offline access can be edited.
- B. New records can be edited while they are drafts.
- C. New records can be created as drafts while offline.
- D. New records can be linked to each other while they are drafts.

Answer: A, C

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